

SLOUGH WELLBEING BOARD - WEDNESDAY, 25TH MARCH, 2015

SUPPLEMENTARY PAPERS

The following Paper was tabled at the meeting.

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Primary Care Co Commissioning

- Slough is transforming the way in which general practice is delivered for its diverse population by taking bold steps with our community so that primary care is a positive experience that leaves people happy, listened to, empowered and supported.
- This is the vision for April 2015 seen through the eyes of 55 year old woman called Anita. It draws directly on the ideas of the collective GP and PRG Co Design team. The creation of the vision is well under way to be embedded by 2016.

“My General practice is accessible 7 days. It offers appointments of 5, 10 15 minutes - or longer. I always feel relaxed and there is time for important conversations. Seeing my GP feels wonderful. My dad attends group consultations for diabetes with 8 other patients. He no longer feels alone and sees his GP less. He is less anxious and calls his new friends instead. Telephone consultations are available when you are unsure or just need advice or feedback on investigations. It saves time off work and really suits my son who works in London. Before, he wouldn't go if he had to attend a GP appointment. My uncle is very ill. His own GP gave him his personal mobile number and said to call any time. Last week we nearly went to A&E. We called his GP. He reassured us and saw him first thing the next day.”

PMCF Progress

- Patient satisfaction rate in excess of 97% with the new PMCF service.
- A consistent 94% of patients would recommend the service to family and friends.
- Increasing numbers of patients, 73% (67% in December), reported that the GP was very good at giving them enough time, compared to 33% in the national GPPS.
- A+E performance is 15.2% above QIPP at Month 9 (*down 0.4% on M9*) and is showing a 6.2% increase from the same period last year
- NEL admissions is 21.2% above QIPP at Month 9 (*down 1% on M9*) and is showing a 12.6% increase from the same period last year.
- OOH's activity continues to reduce >20%
- WIC showing downward trend in activity in past 2 months.

National Context

- CCG keen to utilise and use primary care as the bedrock of service provision
- Nervousness around respective role with NHS England and conflicts of interest
- NHS England have contracted Primary Care not commissioned
- Primary Care Co-commissioning creates a clearer framework
- New Deal for Primary Care as part of 5YV

Primary Care Co-Commissioning

- Options
 - Closer working relationship
 - Formal Joint Commissioning through a joint committee
 - Fully delegated commissioning
- Slough keen to get to delegated as soon as possible has approval From NHS England for joint commissioning

Primary Care Co-Commissioning



Slough

Clinical Commissioning Group

- Formal Joint Committee
- CCG Lay/Officer and NHS England voting members
- Wider attendance
 - Health and Well being Board
 - Health watch
 - GP Director
 - Patient Representative
 - CCCG Nurse and Finance representation

- Key Responsibilities
 - Plan, including needs assessment, primary medical services in the Slough CCG area
 - Undertake reviews of primary medical services in the Slough CCG area
 - Co-ordinate a common approach to the commissioning of primary care services generally
 - Manage the budget for commissioning primary medical services in the Slough area

Work plan Key Aspects

- PMCF Sustainability
- Review of Walk In Centre
- Quality improvement / Impact of CQC visits
- Review and management of Primary Medical Services contracts - equity and re-investment
- Strategic response to premises development across Primary Care
- Review and development of Primary care Strategy

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